

## QUALITY POLICY

Ecowise Environmental is Australia's largest single provider of specialised environmental, analytical, monitoring and consulting services. We are an Australian owned and managed company supplying a wide range of services, via our national network of service centres, for environmental management using appropriate best practice technologies.

To accomplish our aim of providing quality products and services we have established a management system that complies with the requirements of AS/NZS ISO 9001 and ISO/IEC 17025 where applicable by:

- complying with regulatory requirements and all applicable standards relating to its activities and encouraging major suppliers to make similar commitments toward quality improvements
- continually improving processes and solutions through client satisfaction analyses and monitoring of process performance
- including quality responsibilities into all activities within the company
- effectively communicating quality policy and objectives to employees, clients and suppliers
- providing all employees and contractors with adequate resources, education and training to meet quality objectives
- periodically reviewing quality policy and objectives to ensure effectiveness and suitability.

Managers and supervisors shall ensure that people under their direction are made aware of and comply with all applicable requirements of legislation, appropriate standards, policies, procedures and programs.

All managers and employees are jointly responsible for compliance with the Ecowise Environmental Management System



Dean Comrie  
Managing Director  
Ecowise Environmental Pty Ltd  
2 January 2008